

Queensland Health

# **MASS Expansion Project Temporary Administrative and Clinical Guidelines**



**Queensland**  
Government

## MASS Expansion Project Temporary Administrative and Clinical Guidelines

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An electronic version of this document is available at [health.qld.gov.au/mass](https://health.qld.gov.au/mass)

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The MASS Expansion Project is a pilot project aimed to provide funding to four key consumer groups.

Pilot funding is available to eligible Queenslanders until 30 June 2025 (with a cut-off period prior to this time to allow for application processing).

The current project funding has not been extended.

**Application Deadline – 2 May 2025:**

All MASS Expansion applications need to be submitted, via the MASS-eApply portal, by Friday 2 May 2025

No applications received after this date will be considered for MASS Expansion funding.

Due to timeline restrictions to finalise the project, MASS Expansion applications can only be considered for applications that meet the following:

- MASS SOA products
- Non-MASS SOA products on the approved MASS Expansion list
- Assistive technology where delivery and submission of can be completed by Friday 30 May 2025.

**Hire Equipment through MASS Expansion project:**

A transition plan will need to be in place by Monday 2 June 2025 for any clients that have been provided hire equipment through MASS Expansion.

All correspondence should be directed to [MASS-Projects@health.qld.gov.au](mailto:MASS-Projects@health.qld.gov.au)

# Disability

## Goal:

To provide hire or permanent loan of a defined range of assistive technology for clients with a permanent and stabilised condition or disability, which impairs their ability to function independently in their home environment.

## Administrative Eligibility:

The applicant must be a permanent Queensland Resident and meet one of the following criteria:

- Hold a Medicare Card
- Non-Australian Citizen (Refugee and Asylum Seekers, New Zealand Citizens)

Visa status other than Refugee and Asylum Seeker or New Zealand - will require review and consideration by MASS.

For the purposes of the MASS Expansion Project, persons with disabilities may be accepted if they are:

- Clients who are in receipt of a Home Care Package level 3-4
- Clients who are in the process of applying for, or have been rejected by, the NDIS.

## Clinical Eligibility:

- Permanent and stabilised condition or disability, which impairs their ability to function independently in their home environment and the assistive technology is required to support them to remain at home.
- MASS does not provide subsidy funding for assistive technology that is needed solely for community access, or for short-term post-acute care, or for therapy or rehabilitation programs.

## Ineligible:

- Persons eligible for support through Workcover and National Injury Insurance Scheme Queensland (NIISQ).
- DVA clients (Gold card holders)

## Process:

- Complete MASS-eApply form – Daily Living Aids and Mobility Equipment/Short Form or Continence Application
- Must be reviewed and approved by MASS as meeting the administrative and clinical eligibility criteria.
- For clients under 65 years of age - a rejection letter from NDIS or supporting documentation confirming awaiting NDIS access is required.

- Clients considered for hire of assistive technology will need to have community follow-up and sign Acknowledgement of Obligations form in relation to return of hire equipment.

**Assistive Technology:**

Included:

- Daily Living Aids (see MASS General Guidelines)
- Mobility Aids (see MASS General Guidelines)
- Continence Aids (see MASS General Guidelines)

Non-SOA products will be considered on a case-by-case basis and must meet relevant Australian standards.

Products over the primary MASS Subsidy may be considered.

The assistive technology will be provided on a permanent loan or hire basis at the discretion of MASS.

Excluded:

- Communication Aids
- Spectacle Supply Scheme and Specialised Services
- Orthoses
- Queensland Artificial Limbs Service
- Medical Grade Footwear
- Oxygen

# Refugees

## Goal:

To provide hire or purchase of a defined range of assistive technology for clients with a permanent and stabilised condition or disability which impairs their ability to function independently in their home environment.

## Administrative Eligibility:

The applicant must be a permanent Queensland Resident and must hold a refugee or asylum seeker visa.

Visa status other than Refugee and Asylum Seeker - will require review and consideration by MASS.

## Clinical Eligibility:

- Permanent and stabilised condition or disability, which impairs their ability to function independently in their home environment and the assistive technology is required to support them to remain at home.
- MASS does not provide subsidy funding for assistive technology that is needed solely for community access, or for short-term post-acute care, or for therapy or rehabilitation programs.

## Ineligible:

Persons eligible for support through Workcover and NISQ.

## Process:

- Complete MASS-eApply form – Daily Living Aids and Mobility Equipment/Short Form or Continence Application.
- Must be reviewed and approved by MASS as meeting the administration and clinical eligibility criteria.
- Clients considered for hire of assistive technology will need to have community follow-up and sign Acknowledgement of Obligations form in relation to return of hire equipment.

## Assistive Technology:

Included:

- Daily Living Aids (see MASS General Guidelines)
- Mobility Aids (see MASS General Guidelines)
- Continence Aids (see MASS General Guidelines)
- For persons with severe disability, other assistive technologies may be considered on a case-by-case basis (e.g. hospital beds, recliners)

Non-SOA products will be considered on a case-by-case basis and must meet relevant Australian standards.

Products over the primary MASS Subsidy may be considered.

The assistive technology will be provided on a permanent loan or hire basis at the discretion of MASS.

Excluded:

- Communication Aids
- Spectacle Supply Scheme and Specialised Services
- Orthoses
- Queensland Artificial Limbs Service
- Medical Grade Footwear
- Oxygen

## Palliative Care Equipment Program - PCEP

**Goal:**

To expand current PCEP clinical eligibility to include clients with a NDIS eligible condition or a refugee or asylum seeker. Funding may cease on June 30, 2025.

**Administrative Eligibility:**

The applicant must be a permanent Queensland Resident, with a Queensland delivery address and meet the following criteria:

- Hold a Medicare Card or be a palliative Refugee or Asylum Seeker (Medicare card not required)
- Provide a MASS Palliative Care Confirmation Form
- Complete an Acknowledgment of Obligations Form

**Clinical Eligibility:**

A life limiting condition with a likely prognosis of six (6) months or less diagnosed by a palliative care specialist or treating specialist/GP with palliative care specialist consultation.

Resource Utilisation Group – Activities of Daily Living (RUG-ADL) and Australian-modified Karnofsky Performance Scale (AKPS) scores as per Guidelines for Palliative Care Equipment Program.

Applicants may have a NDIS eligible condition e.g. GBM, Motor Neurone Disease or be a palliative Refugee or Asylum Seeker

**Ineligible:**

As per MASS PCEP Guidelines, unless otherwise stated.

**Process:**

- Complete MASS-eApply form – Palliative Care Equipment or Palliative Care Continence Aids
- Must be reviewed and approved by MASS as meeting the administration and clinical eligibility criteria.

**Assistive Technology:**

Included:

- As per MASS PCEP Guidelines
- Daily Living Aids
- Mobility Aids
- Continence Aids
- Oxygen
- Palliative Care Syringe Driver Program

Excluded:

- Communication Aids
- Spectacle Supply Scheme and Specialised Services
- Orthoses
- Queensland Artificial Limbs Service
- Medical Grade Footwear

**Transition off PCEP:**

A NDIS client will be transitioned off PCEP funding when their NDIS plan has commenced, and a plan has been established to transfer funding.

## Spinal Cord Injury Response - SCIR

**Goal:**

To expand current SCIR processes to include people with a spinal cord injury receiving treatment outside of the Princess Alexandra Hospital (PAH) Spinal Injury Unit (SIU). Utilise the current SCIR Guidelines (2019) and subsidy funding thus allowing local prescribers to complete applications for people with a spinal cord injury.

**Administrative Eligibility:**

The applicant must be a permanent Queensland Resident and meet the following criteria:

- Hold a Medicare Card or be a Refugee or Asylum Seeker (Medicare card not required)
- Be aged sixty-five (65) years old or older.
- And be inpatient in or recently discharged (within 3 months) from a Queensland Health facility.



**Clinical Eligibility:**

- New Spinal Cord Injury applicant accepted with QSCIS and engaged with QuickStart/NQSCIS.
- Not requiring ventilatory support

**Ineligible:**

Those receiving compensation through schemes such as Workcover, Compulsory Third-Party Insurance or NISQ.

**Process:**

- Send Functional Status Report/SCIR Equipment Application and quotes to [MASS-Projects@health.qld.gov.au](mailto:MASS-Projects@health.qld.gov.au)
- Must be reviewed and approved by MASS as meeting the administrative and clinical eligibility criteria.
- SCIR Flow chart to guide prescriber process.

**Assistive Technology:**

- One-off funding
- Assistive technology can be provided as per the current SCIR guidelines under a permanent loan arrangement.
- Eligibility for funding under the SCIR New Injury Equipment Program continues for a period of 3 months following discharge.

**Included:**

- Daily Living Aids
- Mobility Aids
- Emergency Call System
- Air conditioning

**Excluded:**

- Continence Aids
- Communication Aids
- Spectacle Supply Scheme and Specialised Services
- Orthoses
- Queensland Artificial Limbs Service
- Medical Grade Footwear
- Oxygen
- Palliative Care Equipment Program
- Palliative Care Syringe Driver Program

Hire of equipment is excluded under SCIR guidelines.

# Hospital Discharge to Discharge Assistive Technology (H2DAT)

## Goal:

To expedite hospital discharge and prevent avoidable hospital readmissions by providing paediatric and adult patients with essential assistive technology (AT).

## Administrative Eligibility:

The applicant must be a permanent Queensland Resident, be a current inpatient within a Queensland Health facility and meet one of the following criteria:

- Hold a Medicare Card
- Non-Australian Citizen (Refugee and Asylum Seekers, New Zealand Citizens)

Visa status other than Refugee and Asylum Seeker or New Zealand - will require review and consideration by MASS.

For the purposes of the MASS Expansion Project, persons with disabilities may be accepted if they are:

- Clients who are in receipt of a Home Care Package level 3-4
- Clients who are in the process of applying for, or have been rejected by, the NDIS.

## Clinical Eligibility:

- Assistive technology needed to facilitate safe discharge home.
- Permanent disability/diagnosis that affects their function to the extent that they need assistive technology immediately on discharge.
- Classified as Long-Stay patient (i.e., medically ready for discharge but unable to be discharged due to assistive technology needs)

## Ineligible:

- Persons eligible for support through Workcover and NISQ.
- DVA clients (Gold card holders)

## Process:

- Complete MASS-eApply form – Daily Living Aids and Mobility Equipment/Short Form
- Applications (for non-pilot H2DAT sites/and for non-basic assistive technology at pilot H2DAT sites) must be reviewed and approved by MASS as meeting the administrative and clinical eligibility criteria.
- Clients considered for hire of AT for discharge will need to have community follow-up and sign Acknowledgement of Obligations form in relation to return of hire equipment.

## Assistive Technology:

Included:

- Daily Living Aids (see MASS General Guidelines)
- Mobility Aids (see MASS General Guidelines)
- Non-MASS SOA products (including electric adjustable beds and accessories, electric lift recliners, fallout chair, portable shower tray, portable ramps, walk belt, slide sheet, high back chair, bed cover cradle, overbed table).

Non-SOA products will be considered on a case-by-case basis and must meet relevant Australian standards.

Products over the primary MASS subsidy may be considered.

The assistive technology will be provided on a permanent loan or hire basis at the discretion of MASS.

Excluded:

- Continence Aids
- Communication Aids
- Spectacle Supply Scheme and Specialised Services
- Orthoses
- Queensland Artificial Limbs Service
- Medical Grade Footwear
- Oxygen
- Palliative Care Syringe Driver Program.

## References

- MASS General Guidelines:  
[https://www.health.qld.gov.au/\\_data/assets/pdf\\_file/0027/430992/mass-general-guidelines.pdf](https://www.health.qld.gov.au/_data/assets/pdf_file/0027/430992/mass-general-guidelines.pdf)
- MASS Palliative Care Equipment Program (PCEP) Guidelines:  
[https://www.health.qld.gov.au/\\_data/assets/pdf\\_file/0032/949451/MASS-Guidelines-PCEP.pdf](https://www.health.qld.gov.au/_data/assets/pdf_file/0032/949451/MASS-Guidelines-PCEP.pdf)
- MASS Prescribing Medical Aids and Equipment:  
<https://www.health.qld.gov.au/mass/prescribe>
- MASS-eApply: <https://www.health.qld.gov.au/mass/eapply>
- MASS Equipment Standing Offer Arrangement:  
<https://www.health.qld.gov.au/mass/news/mass-news/mass-equipment-new-SOA>